

Certifications

- VMware Certified
- MCSE
- MCTS – Messaging
- Citrix Certified
- Symantec Certified

Key Skills

- System Integration Planning
- Network & System Security
- Virtualization
- Authentication & Access Control
- System Monitoring
- Multitier Network Architectures

Education

BS in Computer Applications, 2002
Osmania University

Master of Business Administration, 2004
ICFAI University

Trainings

- Project Management Professional (PMP) Exam Prep
- VMware vSphere: Install, Configure, Manage

IT INFRASTRUCTURE CONSULTANT

Multicertified Expert in Enterprise Data Center Strategies

IT Infrastructure Consultant with qualifications include a degree in computer science; System Administration, Virtualization and Security designations; and detailed knowledge of Data Center Technologies, Operations, Network Technologies, based on industry standard best practices. Nine years of experience in designing, building and implementing complex and leading-edge technology infrastructure solutions for diverse companies and organizations.

Technology Summary

Data Center Technologies: Physical servers/Blades, enterprise storage, Virtualization and predictive operations environments.

Systems: Windows (all); Unix-Based Systems (Solaris, Linux); VMware, Active Directory, Microsoft Exchange, Citrix, etc.

Networking: LANs, WANs, VPNs, Routers, Firewalls, WAN Optimizers

Servers & Storage: IBM, HP, Dell, Fujitsu-Siemens, EMC

IT Experience

[HSA Group](#), Jeddah, SA **IT Infrastructure Manager**, 2010-Present

[HSA Group](#), Jeddah, SA **IT Infrastructure Consultant**, 2008-2009

[SABIC](#), Jubail, SA **Senior Systems Administrator**, 2003-2008

[SCS](#), Riyadh, SA **Systems Administrator**, 2002-2003

Key responsibilities include:

- As IT Infrastructure Manager, managing the overall IT Infrastructure Operations by supervising the System Admin, Data Center Operations, Network Admin and End User Support teams.
- Driving, supervising and reviewing technology diagnosis and assessment activities
- IT Infrastructure Planning and Transformation
- Identifying opportunities for technology-related improvement based on benchmark data and performing high-level cost benefit analysis
- Developing a high level design which supports a robust technology solution, taking into account the user requirements, technical requirements, etc.
- Driving technology architecture and infrastructure design activities
- Preparing RFPs, evaluating proposals and vendor selection
- Leading multiple IT Projects as a Project Manager
- Reviewing and supervising design components
- Developing design and transition approaches
- Driving and supervising technology build, test and deployment activities

- Symantec Veritas NetBackup 7.0 Administration
- Exchange Server 2007 Administration
- Information Security Foundation (ISC)²
- Microsoft Experts Workshop – Operational Efficiency & Productivity
- Microsoft Experts Workshop – Desktop/Server Deployment
- Exchange Server 2003 Database Recovery Workshop
- IBM Tivoli Storage Manager Implementation
- Symantec BackupExec Server Recovery 6.5
- Managing and Maintaining Windows 2003 Environment (2273)
- Windows Server 2003 Cluster Admin
- Microsoft Exchange 2003 Server (6400)
- Citrix MetaFrame XP for Windows Administration
- Microsoft Windows 2003 Readiness Training
- Microsoft Operations Manager Training (2550)
- Microsoft SharePoint Portal Server Training
- Microsoft Systems Management Server Training
- Symantec AntiVirus (SAV) Training
- Check Point Certified Security Administrator (CCSA) Training
- Cisco Certified Network Associate (CCNA) Training

Work Experience include:

- **Data Center Technologies** - Taking a holistic approach to consolidating and optimizing sophisticated data center environments, including physical data center facilities and critical infrastructure components including servers, enterprise storage, database and predictive operations environments using Operations Management, Virtualization and Server Blade Technologies.
- **System Administration** - Focus on all aspects of IT Infrastructure Operations including assessment and process development for ITIL's IT Service Management, covering all phases of work from RFP development, and initial assessment/diagnostic through to process, organization and/or technology design and implementation and then Run-and-Maintain the operations
- **Network Technologies** - Skills related to the "wired" and "wireless" network, and media layers of technology infrastructure, as well as communication services, network management, network security technologies and WAN Optimization.
- **IT Security** - Experience in implementing security solutions, designing security organizations, policies and processes as well as managing technology components needed to assure the confidentiality, integrity and availability of information assets.

Major Achievements and Projects

- Saudi Arabia's First implementation of Citrix with Secure Access (SSL-128bit) over Internet using Citrix Secure Gateway (CSG) at SABIC in 2002
- Saudi Arabia's First implementation of a two node Oracle Real Application Cluster (RAC) on Windows at SABIC in 2004
- Team Member in the Domain and Email Consolidation Project for more than 20,000 users from 20 AD forests at SABIC
- Designing the Virtual Infrastructure for 400 servers for SABIC to achieve highly availability over two Data Centers with virtualization ratio of 1:6
- Project Manager role in the Preparation of the Tier-II Data Center for Shared Services at HSA Group
- Project Manager role in the Server Consolidation Project for consolidating servers from 3 Data Centers to a Shared Services Data Center using virtualization technology and achieving the virtualization ratio of 1:16.
- Project Manager role in the Network Upgrade Project to revamp the LAN and WAN Infrastructure to connect 58 remote sites and 5 head offices to Shared Services Data Center with highly available links for each site
- Project Manager in the Domain and Email Consolidation Project for more than 1200 users at HSA Group

Personal Skills

- Ability in functioning effectively in a team-oriented environment
- Ability to work creatively and analytically in a problem-solving environment
- Strong passion and desire to work in an information systems environment
- Innovative, entrepreneurial and delivery focused
- Excellent leadership, communication (written and oral) and interpersonal skills
- Ability to meet travel requirements, when applicable